

Return Material Authorization (RMA)

Complete and fax back to +27(0)10 900 3991
 Or email to service.za@tactiletechnologies.com

DATE			
COMPANY NAME			
CONTACT			
EMAIL ADDRESS			
ADDRESS			
POSTAL CODE		TOWN	
TEL		FAX	

RETURN ADDRESS			
POSTAL CODE			
CONTACT			

MODEL			
PART NUMBER			
SERIAL NUMBER			
YOUR REFERENCE			
FAULT DESCRIPTION			

DROP OFF DATE						
SERVICE CENTRE USED						
URGENCY	<input type="checkbox"/>	HIGH	<input type="checkbox"/>	MEDIUM	<input type="checkbox"/>	LOW
QUOTATION REQUIRED	<input type="checkbox"/>	YES	<input type="checkbox"/>	IF COST EXCEEDS	<input type="checkbox"/>	NO

IMPORTANT - PLEASE HAVE THE UNIT PACKED IN ITS ORIGINAL PACKAGING. IF NOT WARRANTY AND REPAIR CONDITIONS CAN BE AFFECTED.
 - PLEASE INCLUDE THE POWER SUPPLY.
 - WHEN NO FAILURE FOUND AN INVOICE (EX VAT) OF R385.00 WILL BE ISSUED & QUOTE REJECTION R275.00

Service Centre Addresses

Cape Town	Gauteng	Durban	Technical Support
Tactile Technologies Attn: Sarah & Lindie	Tactile Technologies Attn: Sarah & Lindie	Tactile Technologies Attn: Lindie	Tactile Technologies Support.za@tactiletechnologies.com
Tel: 010 900 3991	Tel: 010 900 3991	Tel: 010 900 3991	Tel: 010 900 3991
3 Sabie Rd, Cnr Mountainview & Bill Bezuidenhout Bloemhof, Bellville Cape Town	Unit 1 - @ 9 Enterprise Close Linbro Business Park, Sandton Johannesburg	Unit G1 Over the Green, Fairways Office Park 14 Fairways Avenue, Mt Edgecombe Durban	

I confirm that I have read and understand the RMA Procedures

SIGNATURE	
NAME	